

Golden Valley Caravan Park
Covid 19 Regulations.

Following the current Government announcement on Tuesday 23rd June we are now excited to announce the site will be opening on Saturday 4th July where we are looking forward to welcoming customers back for the remainder of 2020.

However, we will be running and operating the site with the current COVID-19 restrictions in place following government guidance which we would like to make you aware of prior to making any bookings and advise you to read carefully along with our sites terms and conditions thoroughly. These rules are in place to reduce the risk of catching and spreading coronavirus. We want to keep the environment clean and safe for everyone. Golden Valley Caravan Parks team strive to do everything we can to ensure this, but we need your cooperation to help us achieve this.

- As the current Covid-19 situation stands, we can only accept bookings of **two units** at one time. (i.e up to two separate families). Please bring a sufficient length electric cable (15M +).
- The number of party members **must** mirror the birth size and not exceed the maximum capacity of each unit you are wanting to book for (i.e 6 birth tent / caravan = max 6 people).
- You **MUST NOT** gather or congregate with anyone outside your social bubble you have booked with. (i.e no more than 2 families around one unit at one time). Under no circumstances will we accept group gatherings anywhere onsite during Covid-19.
- All customers must pitch where you are directed to do so, if you pitch in the wrong place you will be asked to move. No specific pitch requests for any booking will be guaranteed due to pitch rearrangement for social distancing purposes.
- Our adjacent rally field with a toilet, shower and pot wash facilities will be open for bookings to help with spacing.
- Children under 16 **must** be accompanied by an adult at all times and whilst using all onsite facilities and play apparatus. This is to supervise and observe their safety, social distance and hygiene routine. ***Do not allow your children to wander the site unsupervised.***
- Our toilets and shower blocks will be open and accessible which must be used under the COVID-19 regulations. They will be monitored by staff and an enhanced cleaning regime will be implemented. Please be aware a queue system will be in place!
Golden Valley Caravan Park are opening our amenities with the hope customers will be respectful of others and follow the site and government rules. However, we strongly advise and encourage customers to use your own facilities and consider bringing a portable camping toilet/shower (provided there is waste water collection - as these can be emptied in our Elsan points around the site).
- We will be opening our onsite downstairs café and bar with a one-way queue system in place promoting social distance guidelines where cash is accepted although strongly advise contactless payments.

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- The well-ventilated dining room will be accessible housing limited numbers, although outside seating and takeaway options is recommended.

- Please dispose of your litter responsibly and use the bins provided.

- Pot wash areas must be used on a one family at a time basis at all times.

- Under NO circumstances will we allow or accept any outside visitors or drop offs throughout your stay.

- Please be patient onsite as queuing systems will be in place, please keep to the social distancing measures of 2metres where applicable and follow the markings/signs.

- Cleaning and sanitising of the site will be increased for the customers and staff protection. Although we are advising all customers to bring their own sanitising and cleaning equipment to help prevent any spread of the virus on site.

- When confirming your booking you are required to pay in full at the time over the phone, where you will then be given a time slot for your arrival.

- If you are showing signs of coronavirus please do not make or attend a booking with us, stay home and follow NHS and government guidelines.

- ANY BOOKING ENQUIRIES MAY BE DECLINED AT THE MANAGERS DISCRETION!

- POLITE NOTICE: - any customers not abiding by Golden Valley Caravan Park rules and COVID-19 regulations will be asked to leave immediately for the safety of both the customers and the staff.

- Thank you for taking your time in reading Golden Valley Caravan Parks Covid-19 current regulations and please ensure you stay alert, control the virus, save lives.

- *Please Note, these rules have been applied to comply with COVID-19 guidelines following an announcement on 23rd June 2020. However, we are aware some information may be disappointing to some families; but please KEEP IN MIND they are subject to change! Golden Valley Caravan Park will update and relax these regulations should any further HSE or Government advise be issued.

We hope to see you all soon.